

G-SWA – Wave 2 (January-February 2022)

Target population: Full-time employed, aged 20 to 59

Geography:

Australia, Austria, Brazil, Canada, China, France, Germany, Greece, Hungary, India, Italy, Japan, Malaysia, Netherlands, Poland, Russia, Singapore, South Korea, Spain, Sweden, Taiwan, Turkey, UK, Ukraine, US

Legend

Blue = coding instructions

Green = reader notes

Red = termination logic

++++BLOCK 1: Screening questions / socio-demographic characteristics

1. How old are you? _____

[TERMINATE IF YOUNGER THAN 20 or OLDER THAN 59]

2. Which of the following describes your work status?

[TERMINATE IF ANSWER is b, c, d, e, f, g, h, i or j]

- a) Work full-time (30+ hours per week)
- b) Work part-time (up to 29 hours per week)
- c) Apprenticeship, Internship
- d) School
- e) Student
- f) Re-training
- g) Currently unemployed
- h) Pensioner/retired, formerly in full-time work
- i) Not working (housewife/house husband)
- j) Maternity leave, Parental leave, Sabbatical

3. What is your gender?

- a) Female
- b) Male

c) Other or prefer not to say

[Q4 logic: This is an attention check question which aims at boosting attention. Respondents who fail the attention check will receive an error message and have to complete the correct number '33' in order to be able to continue with the survey.]

4. In how many big cities with more than 500.000 inhabitants have you lived?
Please note that this question only serves the purpose to check your attention.
Irrespective of your answer, please insert the number 33 in order to continue with the survey.

[**error message if entered number not '33'**: In this question we have asked you to insert the number 33. Please read all questions and instructions carefully. Otherwise, your answers cannot be taken into account.]

5. What is the highest level of education you have completed?

- a) Elementary (up to 8 years of basic education)
- b) Secondary (9 to 15 years of education)
- c) Tertiary (completed four years of education beyond "high school" and/or received a four-year college degree)
- d) Graduate (completed a degree program beyond a four-year college degree)

6.

How many years of education have you completed? [please report the years of schooling (elementary and secondary school) and add years of education at college/university/other formal post-secondary institution if appropriate]

7. Approximately how much did you **earn by working in 2019, on a before-tax basis**? [please report the total annual gross income received from wages in main and side jobs]

[**Country specific income bands**]

- a) Less than 13000 USD
- b) 13000-25000 USD
- c) 25000-37000 USD
- d) 37000-49000 USD

- e) 49000-62000 USD
- f) 62000-86000 USD
- g) 86000-98000 USD
- h) 98000-125000 USD
- i) 125000-250000 USD
- j) More than 250000 USD

7. Approximately how much do you **earn by working in 2021, on a before-tax basis**? [please report the total annual gross income received from wages in main and side jobs]

[Country specific income bands]

- a) Less than 13000 USD
- b) 13000-25000 USD
- c) 25000-37000 USD
- d) 37000-49000 USD
- e) 49000-62000 USD
- f) 62000-86000 USD
- g) 86000-98000 USD
- h) 98000-125000 USD
- i) 125000-250000 USD
- j) More than 250000 USD

8. Approximately how much do you expect to **earn by working in 2022, on a before-tax basis**? [please report the total annual gross income you expect to receive from wages in main and side jobs and round to the nearest thousand]

Number | Required | Min: 0 | Max: 1000000

_____ USD [Local currency in each country]

++BLOCK 2: Working from Home

1. **Currently (this week)** what is your work status?

Multiple choice | Required | Vertical | Single-select

- a) Working for pay, whether on business premises or working from home (incl. self-employment)
- b) Paid by an employer/self-employed, but not working (i.e., furloughed)
- c) Unemployed, looking for work
- d) Unemployed, awaiting recall to my old job
- e) Not working, and not looking for work

Show block if Q1 selected choice is "Working for pay, whether on business premises or working from home (incl. self-employment)"

2. How many full days are you working for pay this week (whether at home or on business premises)?

Multiple choice | Required | Vertical | Single-select

- a) 1 day [TAG: 1]
- b) 2 days [TAG: 2]
- c) 3 days [TAG: 3]
- d) 4 days [TAG: 4]
- e) 5 or more days [TAG: 5]

3. You have indicated that you are working for pay this week. How many **full paid working days** are you **working from home** this week?

Multiple choice | Required | Vertical | Single-select

If this answer is greater than the previous answer, error reads:

"The number of total days working from home this week cannot exceed the total number of days you said you worked this week (in the previous question)."

- a) **None**, all my paid working days were on business premises [TAG: 0]
- b) **1 full paid day** working from home [TAG: 1]
- c) **2 full paid days** working from home [TAG: 2]
- d) **3 full paid days** working from home [TAG: 3]
- e) **4 full paid days** working from home [TAG: 4]

f) **5 or more full paid days** working from home [TAG: 5]

3new.

For each day **last week**, did you **work a full day (6 or more hours)**, and if so **where?**

Day of the week	Did not work 6 or more hours	Worked from home	Worked at employer or client site
Monday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Did not work 6 or more hours	Worked from home	Worked at employer or client site

[Q4 logic: Show if Q1 selected choice is any of "Working for pay, whether on business premises or working from home", "Paid by an employer/self-employed, but not working (i.e., furloughed)"]

4. Which of the following best describes your current employment situation?

Multiple choice | Required | Vertical | Single-select

- a) I am a **wage and salary employee**, and my main job accounts for most of my earnings
- b) I am a **wage and salary employee** who also earns a lot of extra income from side jobs
- c) I am **self-employed** and run my own business
- d) I earn most of my income as an **independent contractor, freelancer, or gig worker**.

5. **During the COVID-19 pandemic** have you at any point worked primarily from home, for example, due to lockdowns or because it was unsafe or otherwise not possible to work on business premises?

Multiple choice | Required | Vertical | Single-select

- a) Yes

b) No

6. **After COVID, in 2022 and later**, how often would you **like to** work from home (i.e., have paid workdays) at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week
- d) 2 days per week
- e) 3 days per week
- f) 4 days per week
- g) 5+ days per week

7. **After COVID, in 2022 and later**, how often **is your employer planning** for you to work full days at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week
- d) 2 days per week
- e) 3 days per week
- f) 4 days per week
- g) 5+ days per week
- h) My employer has not discussed this matter with me or announced a policy about it
- i) I have no employer

8. In **2019 (before COVID)** approximately how many **hours a week** did you work **on average** when employed?

Number | Required | Min: 0 | Max: 100 | Decimals: 1

_____ hours

[Q9 logic: Show if Q1 selected choice is "Working for pay, whether on business premises or working from home"]

9. How many **hours per week** are you **working for pay in the current calendar month (now)**?

Number | Required | Min: 0 | Max: 100 | Decimals: 1

_____ hours

[Q11 logic: Show if Q5 selected choice is "Yes"]

11. *During the COVID-19 pandemic, while you have been working from home, how are you now spending the time you have saved by not commuting?*

Please assign a percentage to each activity (the total should add to 100%).

Allocation | Required | Randomize | Total: 100

- a) Working on your current or primary job
- b) Working on a second or new secondary job
- c) Childcare, home schooling, and/or caring for other relatives
- d) Home improvement, chores, or shopping
- e) Leisure indoors (e.g. reading, watching TV and movies)
- f) Exercise or outdoor leisure

12. In what industry is your **current** job? If not currently working, then please report the industry of your **most recent** job

Multiple choice | Required | Vertical | Single-select

- a) Agriculture, Forestry, Fishing, or Hunting
- b) Arts, Entertainment or Recreation
- c) Banking, Finance, or Insurance
- d) Construction
- e) Education
- f) Health Care and Social Assistance
- g) Accommodation, Hospitality and Food Services
- h) Information and Telecommunication Services, including Publishing or Media
- i) Manufacturing
- j) Mining, Quarrying or Oil and Gas Extraction
- k) Professional, Technical or Business Services
- l) Real Estate or Rental and Leasing Services
- m) Retail Trade
- n) Transportation or Warehousing
- o) Utilities
- p) Wholesale Trade

- q) Government, including all federal and state
- r) Other (please specify) [\[text input\]](#)

13. What is your **occupation**?

Multiple choice | Required | Vertical | Single-select

- a) Armed forces
- b) Construction and extraction (e.g. mining)
- c) Farming, fishing, and forestry
- d) Installation, maintenance and repair
- e) Management, business and financial
- f) Office and administrative support
- g) Production
- h) Professional and related
- i) Sales and trade
- j) Service
- k) Craft
- l) Other (please specify) [\[text input\]](#)

14. How reliable is your internet connection at home (i.e., excluding internet on telephone)?

Multiple choice | Required | Vertical | Single-select

- a) Perfect, the internet works 100% of the time (never experience outages)
- b) Good, the internet works 90% of the time (rarely experience outages)
- c) Moderate, the internet works 70% to 80% of the time (occasionally experience outages)
- d) Poor, the internet works less than 70% of the time (often experience outages)
- e) None, I have no internet connection at home

15. **After COVID, in 2022 and later**, how would you feel about working from home **2 or 3 days** a week?

Multiple choice | Required | Vertical | Single-select

- a) Positive -- I would view it as a benefit or extra pay
- b) Neutral

- c) Negative -- I would view it as a cost or a pay cut

[Q16 logic: Show if Q15 selected choice is "Positive -- I would view it as a benefit or extra pay"]

16. How much of a **pay raise** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

Multiple choice | Required | Vertical | Single-select

- d) Less than a 5% pay raise
- e) A 5% to 10% pay raise
- f) A 10% to 15% pay raise
- g) A 15% to 25% pay raise
- h) A 25% to 35% pay raise
- i) More than a 35% pay raise

[Q17 logic: Show if Q15 selected choice is "Negative -- I would view it as a cost or a pay cut"]

17. How much of a **pay cut** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

Multiple choice | Required | Vertical | Single-select

- j) Less than a 5% pay cut
- k) A 5% to 10% pay cut
- l) A 10% to 15% pay cut
- m) A 15% to 25% pay cut
- n) A 25% to 35% pay cut
- o) More than a 35% pay cut

Worked from home
show block if Q5 selected choice is "Yes"
18. How does your efficiency working from home during the COVID-19 pandemic compare to your efficiency working on business premises before the pandemic ?
<i>Multiple choice Required Vertical Single-select</i>

- a) Better -- I am **more** efficient at home than I was working on business premises
- b) About the same -- I'm equally efficient in both places
- c) Worse -- I am **less** efficient at home than I was working on business premises

[Q19 logic: Show if Q18 selected choice is "Better -- I am more efficient at home than I was working on business premises"]

19. How much **more efficient** have you been working from home **during the COVID-19 pandemic** than on business premises **before the COVID-19 pandemic**?

Multiple choice | Required | Vertical | Single-select

- a) Under 5% more efficient
- b) 5% to 10% more efficient
- c) 10% to 15% more efficient
- d) 15% to 25% more efficient
- e) 25% to 35% more efficient
- f) Over 35% more efficient

[Q20 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises"]

20. How much **less efficient** have you been working from home **during the COVID-19 pandemic** than on business premises **before the COVID-19 pandemic**?

Multiple choice | Required | Vertical | Single-select

- a) Under 5% less efficient
- b) 5% to 10% less efficient
- c) 10% to 15% less efficient
- d) 15% to 25% less efficient
- e) 25% to 35% less efficient
- f) Over 35% less efficient

show block if Q18 selected choice is "Better -- I am more efficient at home than I was working on business premises"

21. Is **time saved by not commuting** part of your **extra efficiency when working from home**?

Multiple choice | Required | Vertical | Single-select

- a) Yes
- b) No

[Q22 logic: Show if Q21 selected choice is "Yes"]

22. How much of your **extra efficiency when working from home** is due to the **time you save by not commuting**?

[Please pick a number between 0 and 100%, where 0 means none of your extra efficiency is due to time saved from your commute, and 100 means all of your extra efficiency is due to time saved from your commute.]

Slider | Required | Min: 0 | Max: 100

None , 0% —————●————— All, 100%

[Q23 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises"]

23. Why are you **less efficient** when working from home? Please select all that apply.

Multiple choice | Required | Vertical | Multi-select | Randomize

- a) I don't have a quiet room to work in
- b) I am frequently interrupted by my kids
- c) I am frequently interrupted by my partner or other adults I live with
- d) I don't have an adequate internet connection
- e) I don't have adequate equipment to work from home
- f) My job involves many tasks that cannot be done remotely
- g) Other, please specify [\[text input\]](#)

24. Compared to your expectations **before COVID (in 2019)** how has working from home turned out for you?

Multiple choice | Required | Vertical | Single-select

- a) Hugely better -- I am 20%+ more productive than I expected
- b) Substantially better -- I am to 10% to 20% more productive than I expected
- c) Better -- I am 1% to 10% more productive than I expected
- d) About the same
- e) Worse -- I am 1% to 10% less productive than I expected
- f) Substantially worse -- I am to 10% to 20% less productive than I expected
- g) Hugely worse -- I am 20%+ less productive than I expected

25. What is the ZIP/Postal code of your **current** residential address?

Text input | Required | Single line

Require valid zip code

Min length: 10

Max length: 10

[Q26 logic: Show if Q1 selected choice is "Working for pay, whether on business premises or working from home"]

26. What is the ZIP/Postal code of your **current** job's business premises?

Text input | Required | Single line

Require valid zip code

Min length: 10

Max length: 10

27. How long do you usually spend **commuting to and from work (in minutes)**?

If you are not currently commuting to work due to the pandemic, please answer based on your commute time in **2019 (before COVID)**.

Combination | Required | Randomize

Time commuting <u>to</u> work	Number input _____ minutes Min: 0 Max: 240
Time commuting <u>back from</u> work	

28. How would you respond if your employer announced that all employees must return to the worksite 5+ days a week starting on February 1, 2022?

Multiple choice | Required | Vertical | Single-select

- a) I would comply and return to the worksite
- b) I would start looking for a job that lets me work from home at least 1 or 2 days a week, but return to the worksite if I don't find one by February 1st.
- c) I would quit my job on or before February 1st, regardless of whether I got another job.

29. Since the COVID pandemic began, **how have perceptions about working from home (WFH) changed among people you know?**

Multiple choice | Required | Vertical | Single-select

- a) Hugely improved -- the perception of WFH has improved among almost all (90-100%) the people I know
- b) Substantially improved -- the perception of WFH has improved among most, but not all, of the people I know
- c) Slightly improved -- the perception of WFH has improved among some people I know but not most
- d) No change
- e) Slightly worsened -- the perception of WFH has worsened among some, but not most, people I know
- f) Substantially worsened -- the perception of WFH has worsened among most, but not all, people I know
- g) Hugely worsened -- the perception of WFH has worsened among almost all (90-100%) the people I know

30. Once **most of the population has been vaccinated** against COVID, which of the following would best fit your views on social distancing?

Multiple choice | Required | Vertical | Single-select

- a) Complete return to pre-COVID activities
- b) Substantial return to pre-COVID activities, but I would still be wary of things like riding the subway or getting into a crowded elevator
- c) Partial return to pre-COVID activities, but I would be wary of many activities like eating out or using ride-share taxis
- d) No return to pre-COVID activities, as I will continue to social distance

31. What is your current marital status?

- a) Single (Never Married/Widowed/Separated/Divorced)
- b) Married /Civil partnership/Cohabiting

32. Please indicate how many people live in your household (including yourself):

Please add a zero if there is no person in your household in that age category

- a) Adults (under 65 years of age):
- b) Adults (over 65 years of age):
- c) Children (under 14 years of age):