G-SWA – Wave 1 (July/August 2021)

**Target population:** Employed persons, aged 20 to 59

**Geography:**
Australia, China, Egypt, France, Germany, Greece, Hungary, Netherlands, Poland, Serbia, Sweden, Turkey, UK, Ukraine, US

**Legend**
Blue = coding instructions
Green = reader notes
Red = termination logic

+++BLOCK 1: Screening questions / socio-demographic characteristics

1. How old are you?
   **[TERMINATE IF YOUNGER THAN 20 or OLDER THAN 59]**

2. Which of the following describes your work status?
   **[TERMINATE IF ANSWER is c, d, e, f, g, h, i or j]**
   
   a) Work full-time (30+ hours per week)
   b) Work part-time (up to 29 hours per week)
   c) Apprenticeship, Internship
   d) School
   e) Student
   f) Re-training
   g) Currently unemployed
   h) Pensioner/retired, formerly in full-time work
   i) Not working (housewife/house husband)
   j) Maternity leave, Parental leave, Sabbatical

3. What is your gender?
   
   a) Female
   b) Male
c) Other or prefer not to say

4. What is the highest level of education you have completed?
   a) Elementary (up to 8 years of basic education)
   b) Secondary (9 to 15 years of education)
   c) Tertiary (completed four years of education beyond “high school” and/or received a four-year college degree)
   d) Graduate (completed a degree program beyond a four-year college degree)

5. Approximately how much did you earn by working in 2020, on a before-tax basis? [please report the total annual gross income received from wages in main and side jobs]

<table>
<thead>
<tr>
<th>Number</th>
<th>Required</th>
<th>Min: 0</th>
<th>Max: 1000000</th>
</tr>
</thead>
<tbody>
<tr>
<td>_____</td>
<td>USD [Local currency in each country]</td>
<td></td>
<td></td>
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</tbody>
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++++BLOCK 2: Working from Home

1. Currently (this week) what is your work status?
   Multiple choice | Required | Vertical | Single-select
   a) Working for pay, whether on business premises or working from home (incl. self-employment)
   b) Paid by an employer/self-employed, but not working (i.e., furloughed)
   c) Unemployed, looking for work
   d) Unemployed, awaiting recall to my old job
   e) Not working, and not looking for work

Show block if Q1 selected choice is “Working for pay, whether on business premises or working from home (incl. self-employment)”

2. How many full days are you working for pay this week (whether at home or on business premises)?
   Multiple choice | Required | Vertical | Single-select
3. You have indicated that you are working for pay this week. How many full paid working days are you working from home this week?

   Multiple choice | Required | Vertical | Single-select

   If this answer is greater than the previous answer, error reads: "The number of total days working from home this week cannot exceed the total number of days you said you worked this week (in the previous question)."

   a) None, all my paid working days were on business premises [TAG: 0]
   b) 1 full paid day working from home [TAG: 1]
   c) 2 full paid days working from home [TAG: 2]
   d) 3 full paid days working from home [TAG: 3]
   e) 4 full paid days working from home [TAG: 4]
   f) 5 or more full paid days working from home [TAG: 5]

[ Q4 logic: Show if Q1 selected choice is any of "Working for pay, whether on business premises or working from home", "Paid by an employer/self-employed, but not working (i.e., furloughed")]

4. Which of the following best describes your current employment situation?

   Multiple choice | Required | Vertical | Single-select

   a) I am a wage and salary employee, and my main job accounts for most of my earnings
   b) I am a wage and salary employee who also earns a lot of extra income from side jobs
   c) I am self-employed and run my own business
   d) I earn most of my income as an independent contractor, freelancer, or gig worker.

5. During the COVID-19 pandemic have you at any point worked primarily from home, for example, due to lockdowns or because it was unsafe or otherwise not possible to work on business premises?

   Multiple choice | Required | Vertical | Single-select

   a) Yes
b) No

6. After COVID, in 2022 and later, how often would you like to work from home (i.e., have paid workdays) at home?

   Multiple choice | Required | Vertical | Single-select
   a) Never
   b) About once or twice per month
   c) 1 day per week
   d) 2 days per week
   e) 3 days per week
   f) 4 days per week
   g) 5+ days per week

7. After COVID, in 2022 and later, how often is your employer planning for you to work full days at home?

   Multiple choice | Required | Vertical | Single-select
   a) Never
   b) About once or twice per month
   c) 1 day per week
   d) 2 days per week
   e) 3 days per week
   f) 4 days per week
   g) 5+ days per week
   h) My employer has not discussed this matter with me or announced a policy about it
   i) I have no employer

8. In 2019 (before COVID) approximately how many hours a week did you work on average when employed?

   Number | Required | Min: 0 | Max: 100 | Decimals: 1
   _____ hours

   [ Q9 logic: Show if Q1 selected choice is “Working for pay, whether on business premises or working from home” ]

9. How many hours per week are you working for pay in the current calendar month (now)?

   Number | Required | Min: 0 | Max: 100 | Decimals: 1
10. In 2019 (before COVID) how long was your typical commute to work in minutes (one-way)?

   Number | Required | Min: 0 | Max: 240

   _______ minutes

[ Q11 logic: Show if Q5 selected choice is "Yes" ]

11. During the COVID-19 pandemic, while you have been working from home, how are you now spending the time you have saved by not commuting?

   Please assign a percentage to each activity (the total should add to 100%).

   Allocation | Required | Randomize | Total: 100

   a) Working on your current or primary job
   b) Working on a second or new secondary job
   c) Childcare, home schooling, and/or caring for other relatives
   d) Home improvement, chores, or shopping
   e) Leisure indoors (e.g. reading, watching TV and movies)
   f) Exercise or outdoor leisure

12. In what industry is your current job? If not currently working, then please report the industry of your most recent job

   Multiple choice | Required | Vertical | Single-select

   a) Agriculture, Forestry, Fishing, or Hunting
   b) Arts, Entertainment or Recreation
   c) Banking, Finance, or Insurance
   d) Construction
   e) Education
   f) Health Care and Social Assistance
   g) Accommodation, Hospitality and Food Services
   h) Information and Telecommunication Services, including Publishing or Media
   i) Manufacturing
   j) Mining, Quarrying or Oil and Gas Extraction
   k) Professional, Technical or Business Services
   l) Real Estate or Rental and Leasing Services
   m) Retail Trade
n) Transportation or Warehousing
o) Utilities
p) Wholesale Trade
q) Government, including all federal and state
r) Other (please specify) [text input]

13. What is your **occupation**?

   Multiple choice | Required | Vertical | Single-select

   a) Armed forces
   b) Construction and extraction (e.g. mining)
   c) Farming, fishing, and forestry
   d) Installation, maintenance and repair
   e) Management, business and financial
   f) Office and administrative support
   g) Production
   h) Professional and related
   i) Sales and trade
   j) Service
   k) Craft
   l) Other (please specify) [text input]

14. How reliable is your internet connection at home (i.e., excluding internet on telephone)?

   Multiple choice | Required | Vertical | Single-select

   a) Perfect, the internet works 100% of the time (never experience outages)
   b) Good, the internet works 90% of the time (rarely experience outages)
   c) Moderate, the internet works 70% to 80% of the time (occasionally experience outages)
   d) Poor, the internet works less than 70% of the time (often experience outages)
   e) None, I have no internet connection at home
15. **After COVID, in 2022 and later,** how would you feel about working from home **2 or 3 days** a week?

   *Multiple choice | Required | Vertical | Single-select*
   
   a) Positive -- I would view it as a benefit or extra pay
   b) Neutral
   c) Negative -- I would view it as a cost or a pay cut

   [Q16 logic: Show if Q15 selected choice is "Positive -- I would view it as a benefit or extra pay"]

16. How much of a **pay raise** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

   *Multiple choice | Required | Vertical | Single-select*
   
   d) Less than a 5% pay raise
   e) A 5% to 10% pay raise
   f) A 10% to 15% pay raise
   g) A 15% to 25% pay raise
   h) A 25% to 35% pay raise
   i) More than a 35% pay raise

   [Q17 logic: Show if Q15 selected choice is "Negative -- I would view it as a cost or a pay cut"]

17. How much of a **pay cut** (as a percent of your current pay) would you value as much as the option to work from home 2 or 3 days a week?

   *Multiple choice | Required | Vertical | Single-select*
   
   j) Less than a 5% pay cut
   k) A 5% to 10% pay cut
   l) A 10% to 15% pay cut
   m) A 15% to 25% pay cut
   n) A 25% to 35% pay cut
   o) More than a 35% pay cut
## Worked from home

### Q18
How does your efficiency working from home during the COVID-19 pandemic compare to your efficiency working on business premises before the pandemic?

*Multiple choice | Required | Vertical | Single-select*

- a) **Better** -- I am **more** efficient at home than I was working on business premises
- b) About the same -- I'm equally efficient in both places
- c) **Worse** -- I am **less** efficient at home than I was working on business premises

[ Q19 logic: Show if Q18 selected choice is "Better -- I am more efficient at home than I was working on business premises" ]

### Q19
How much **more efficient** have you been working from home during the COVID-19 pandemic than on business premises before the COVID-19 pandemic?

*Multiple choice | Required | Vertical | Single-select*

- a) Under 5% more efficient
- b) 5% to 10% more efficient
- c) 10% to 15% more efficient
- d) 15% to 25% more efficient
- e) 25% to 35% more efficient
- f) Over 35% more efficient

[ Q20 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises" ]

### Q20
How much **less efficient** have you been working from home during the COVID-19 pandemic than on business premises before the COVID-19 pandemic?

*Multiple choice | Required | Vertical | Single-select*

- a) Under 5% less efficient
- b) 5% to 10% less efficient
- c) 10% to 15% less efficient
- d) 15% to 25% less efficient
- e) 25% to 35% less efficient
- f) Over 35% less efficient
21. Is **time saved by not commuting** part of your **extra efficiency when working from home**?

   *Multiple choice | Required | Vertical | Single-select*

   a) Yes

   b) No

[ Q22 logic: Show if Q21 selected choice is "Yes" ]

22. How much of your **extra efficiency when working from home** is due to the **time you save by not commuting**?

   [Please pick a number between 0 and 100%, where 0 means none of your extra efficiency is due to time saved from your commute, and 100 means all of your extra efficiency is due to time saved from your commute.]

   *Slider | Required | Min: 0 | Max: 100*

   None, 0% ─────●───── All, 100%

[ Q23 logic: Show if Q18 selected choice is "Worse -- I am less efficient at home than I was working on business premises" ]

23. Why are you **less efficient** when working from home? Please select all that apply.

   *Multiple choice | Required | Vertical | Multi-select | Randomize*

   a) I don’t have a quiet room to work in

   b) I am frequently interrupted by my kids

   c) I am frequently interrupted by my partner or other adults I live with

   d) I don’t have an adequate internet connection

   e) I don’t have adequate equipment to work from home

   f) My job involves many tasks that cannot be done remotely

   g) Other, please specify [text input]

24. Compared to your expectations before **COVID (in 2019)** how has working from home turned out for you?

   *Multiple choice | Required | Vertical | Single-select*

   a) Hugely better -- I am 20%+ more productive than I expected

   b) Substantially better -- I am to 10% to 20% more productive than I expected
c) Better -- I am 1% to 10% more productive than I expected

d) About the same

e) Worse -- I am 1% to 10% less productive than I expected

f) Substantially worse -- I am to 10% to 20% less productive than I expected

g) Hugely worse -- I am 20%+ less productive than I expected

25. What is the ZIP/Postal code of your current residential address?

Text input | Required | Single line

Require valid zip code

Min length: 10 [Country-specific]

Max length: 10

[ Q26 logic: Show if Q1 selected choice is "Working for pay, whether on business premises or working from home" ]

26. What is the ZIP/Postal code of your current job's business premises?

Text input | Required | Single line

Require valid zip code

Min length: 10 [Country-specific]

Max length: 10

[ Q27 logic: Show if Q1 selected choice is any of "Working for pay, whether on business premises or working from home", "Paid by an employer/self-employed, but not working (i.e., furloughed")]

Show for 1/3 of employed respondents:

27. You stated that you are currently employed. Suppose you got an offer for a new job with the same pay as your current job. Would you be more or less likely to take the new job if it let you work from home 1 day a week?

Multiple choice | Required | Vertical | Single-select

a) I'd be more likely to consider the offer
b) No effect
c) I'd be less likely to consider the offer
Show for 1/3 of employed respondents:

27. You stated that you are currently employed. Suppose you got an offer for a new job with the same pay as your current job. Would you be more or less likely to take the new job if it let you work from home 2 to 3 days a week?

Multiple choice | Required | Vertical | Single-select

  a) I'd be **more likely** to consider the offer
  b) No effect
  c) I'd be **less likely** to consider the offer

Show for 1/3 of employed respondents:

27. You stated that you are currently employed. Suppose you got an offer for a new job with the same pay as your current job. Would you be more or less likely to take the new job if it let you work from home 4+ days a week?

Multiple choice | Required | Vertical | Single-select

  a) I'd be **more likely** to consider the offer
  b) No effect
  c) I'd be **less likely** to consider the offer

[ Q28 logic: Show if Q1 selected choice is any of "Unemployed, looking for work", "Unemployed, awaiting recall to my old job"]

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job). Suppose you got a new job offer. For a given pay, would you be more or less likely to take the job if it allowed you to work from home 1 day a week?

Multiple choice | Required | Vertical | Single-select

  a) I'd be **more likely** to consider the offer
  b) No effect
  c) I'd be **less likely** to consider the offer

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job). Suppose you got a new job offer. For a given pay, would you be more or less likely to take the job if it allowed you to work from home 2 to 3 days a week?

Multiple choice | Required | Vertical | Single-select
a) I'd be **more likely** to consider the offer
b) No effect
c) I'd be **less likely** to consider the offer

Show for 1/3 of unemployed respondents:

28. You stated that you are currently unemployed (looking for work or awaiting recall to your old job). Suppose you got a new job offer. For a given pay, would you be more or less likely to take the job **if it allowed you to work from home 4+ days a week?**

*Multiple choice / Required / Vertical / Single-select*

   a) I'd be **more likely** to consider the offer
   b) No effect
   c) I'd be **less likely** to consider the offer

29. Since the COVID pandemic began, **how have perceptions about working from home (WFH) changed among people you know?**

*Multiple choice / Required / Vertical / Single-select*

   a) Hugely improved -- the perception of WFH has improved among almost all (90-100%) the people I know
   b) Substantially improved -- the perception of WFH has improved among most, but not all, of the people I know
   c) Slightly improved -- the perception of WFH has improved among some people I know but not most
   d) No change
   e) Slightly worsened -- the perception of WFH has worsened among some, but not most, people I know
   f) Substantially worsened -- the perception of WFH has worsened among most, but not all, people I know
   g) Hugely worsened -- the perception of WFH has worsened among almost all (90-100%) the people I know

30. Once **most of the population has been vaccinated** against COVID, which of the following would best fit your views on social distancing?

*Multiple choice / Required / Vertical / Single-select*

   a) Complete return to pre-COVID activities
   b) Substantial return to pre-COVID activities, but I would still be wary of things like riding the subway or getting into a crowded elevator

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c) Partial return to pre-COVID activities, but I would be wary of many activities like eating out or using ride-share taxis

d) No return to pre-COVID activities, as I will continue to social distance

31. What is your current marital status?
   a) Single (Never Married/Widowed/Separated/Divorced)
   b) Married /Civil partnership/Cohabiting

32. Please indicate how many people live in your household (including yourself):
   Please add a zero if there is no person in your household in that age category
   a) Adults (under 65 years of age):
   b) Adults (over 65 years of age):
   c) Children (under 14 years of age):