Questions and Responses
SWAA December 2021

Objective: Obtain information on how the COVID-19 pandemic has impacted the future of working from home

Target population: Full-time working age adults (i.e. 20 to 64 years old) Target N = 2500 Max N = 2600

Geography: United States

Sample size: Target N=5000; Maximum N=5000

Legend
Blue = coding instructions
Green = reader notes
Red = termination logic

Introduction

Screening questions

1. How old are you?

   Multiple choice | Required | Vertical | Single-select

   a) Under 20 [TERMINATE]
   b) 20 - 29
   c) 30 - 39
   d) 40 - 49
   e) 50 - 64
   f) 65+ [TERMINATE]

2. Last week what was your work status?

   Multiple choice | Required | Vertical | Single-select

   a) Working for pay, whether on business premises or working from home
   b) Still employed and paid, but not working
   c) Unemployed, looking for work
   d) Unemployed, awaiting recall to my old job
   e) Not working, and not looking for work

   show block if Q2 selected choice is "Working for pay, whether on business premises or working from home"

3. How many full days did you work last week (whether at home or on business premises)?

   Multiple choice | Required | Vertical | Single-select

   a) 1 day [TAG: 1]
   b) 2 days [TAG: 2]
   c) 3 days [TAG: 3]
4. You have indicated that you worked last week. How many **full paid working days** did you **work from home** last week?

   Multiple choice | Required | Vertical | Single-select

   If this answer is greater than the previous answer, error reads:

   "The number of total days working from home this week cannot exceed the total number of days you said you worked this week (in the previous question)."

   a) None, all my paid working days were on business premises [TAG: 0]
   b) 1 full paid day working from home [TAG: 1]
   c) 2 full paid days working from home [TAG: 2]
   d) 3 full paid days working from home [TAG: 3]
   e) 4 full paid days working from home [TAG: 4]
   f) 5+ full paid days working from home [TAG: 5]

207. For each day **last week**, did you **work a full day (6 or more hours)**, and if so **where**?

   Matrix | Required | Group by: Row | Single-select

   Day of the week | Did not work 6 or more hours | Worked from home | Worked at **employer or client site**
   Monday
   Tuesday
   Wednesday
   Thursday
   Friday
   Saturday
   Sunday

   Set `wfh_last_week` to Q207 choices by row some choice is "Worked from home"

   [ Q5 logic: Show if Q2 selected choice is any of "Working for pay, whether on business premises or working from home", "Still employed and paid, but not working" ]

5. Which of the following best describes your current employment situation?

   Multiple choice | Required | Vertical | Single-select

   a) I am a **wage and salary employee**, and my **main job** accounts for most of my earnings
   b) I am a **wage and salary employee** who also earns a lot of **extra income from side jobs**
   c) I am **self-employed** and run my own business
   d) I earn most of my income as an **independent contractor, freelancer, or gig worker**.

   **Self-employed**

   show block if Q2 selected choice is any of "Working for pay, whether on business premises or"
139. When did you start your own business?

Multiple choice | Required | Vertical | Single-select

- a) Before March 2020
- b) On or after March 2020 (during the COVID-19 pandemic)

142. Excluding yourself but including employees and independent contractors, how many staff members are part of your business?

Multiple choice | Required | Vertical | Single-select

- a) No staff other than myself
- b) Less than 10 staff members
- c) 10 to 49 staff members
- d) 50 to 99 staff members
- e) 100+ staff members

[ Q140 logic: Show if Q139 selected choice is "Before March 2020" ]

140. Did the COVID-19 pandemic change the nature of your business? Please select all that apply.

Multiple choice | Required | Vertical | Multi-select

- a) Yes, it pushed us to implement or expand our digital sales strategy
- b) Yes, it pushed us to digitize our supply or internal management processes
- c) Yes, it made recruiting talent easier due to remote work
- d) Yes significant increase in demand/business/sales
- e) Yes significant decrease in demand/business/sales
- f) Yes, some other reason [text input]
- g) No

[ Q141 logic: Show if Q139 selected choice is "On or after March 2020 (during the COVID-19 pandemic)" ]

141. Did the COVID-19 pandemic change the nature of your business? Please select all that apply.

Multiple choice | Required | Vertical | Multi-select

- a) Yes, lockdowns and social distancing directly generated the market for my business
- b) Yes, I started my business after losing my job due to lockdowns and social distancing
- c) Yes, it pushed us to implement or expand our digital sales strategy
- d) Yes, it pushed us to digitize our supply or internal management processes
- e) Yes, it made recruiting talent easier due to remote work
- f) Yes, some other reason [text input]
- g) No

[ Q147 logic: Show if Q2 selected choice is any of "Working for pay, whether on business premises or working from home", "Still employed and paid, but not working" AND Q5 ]
selected choice is none of "I am self-employed and run my own business", "I earn most of my income as an independent contractor, freelancer, or gig worker." ]

147. Counting all locations where your primary employer operates, what is the total number of persons who work for your employer?

*Multiple choice | Required | Vertical | Single-select*

a) Less than 10 workers  
b) 10 to 49 workers  
c) 50 to 99 workers  
d) 100 to 499 workers  
e) 500+ workers

6. **During the COVID-19 pandemic** have you at any point worked primarily from home, for example, due to lockdowns or because it was unsafe or otherwise not possible to work on business premises?

*Multiple choice | Required | Vertical | Single-select*

Auto skip if already indicated some 1 or more wfh days this week OR if wfh_last_week (if indicated at least 1 day wfh last week)

a) Yes  
b) No <Skip if already indicated some 1 or more wfh days this week>

Set random_group_future to:

50% group1  50% group2

[ Q7 logic: Show if random_group_future is group1 ]

7. **After COVID, in 2022 and later**, how often would you *like to* have paid workdays at home?

*Multiple choice | Required | Vertical | Single-select*

a) Never  
b) About once or twice per month  
c) 1 day per week  
d) 2 days per week  
e) 3 days per week  
f) 4 days per week  
g) 5+ days per week

[ Q223 logic: Show if random_group_future is group2 ]

223. **After the pandemic ends**, how often would you *like to* have paid workdays at home?

*Multiple choice | Required | Vertical | Single-select*

a) Never  
b) About once or twice per month  
c) 1 day per week  
d) 2 days per week  
e) 3 days per week  
f) 4 days per week
g) 5+ days per week

[ Q8 logic: Show if random_group_future is group1 ]

8. After COVID, in 2022 and later, how often is your employer planning for you to work full days at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week [TAG: weekly_wfh]
- d) 2 days per week [TAG: weekly_wfh]
- e) 3 days per week [TAG: weekly_wfh]
- f) 4 days per week [TAG: weekly_wfh]
- g) 5+ days per week [TAG: weekly_wfh]
- h) My employer has not discussed this matter with me or announced a policy about it
- i) I have no employer

[ Q222 logic: Show if random_group_future is group2 ]

222. After the pandemic ends, how often is your employer planning for you to work full days at home?

Multiple choice | Required | Vertical | Single-select

- a) Never
- b) About once or twice per month
- c) 1 day per week [TAG: weekly_wfh]
- d) 2 days per week [TAG: weekly_wfh]
- e) 3 days per week [TAG: weekly_wfh]
- f) 4 days per week [TAG: weekly_wfh]
- g) 5+ days per week [TAG: weekly_wfh]
- h) My employer has not discussed this matter with me or announced a policy about it
- i) I have no employer

[ Q127 logic: Show if selects an option tagged as "weekly_wfh" in Q_2022_WFH/Q_end_WFH ]

127. For employees who work from home, who decides their work-from-home schedule?

Multiple choice | Required | Vertical | Single-select

- a) Each employee sets their own home workdays
- b) Teams decide their schedule of home workdays
- c) My employer sets one common home workday schedule
- d) My employer determines a home workday schedule that differs across people or teams
- e) My employer has not discussed this matter with me or announced a policy about it

show block if Q6 selected choice is "Yes"

Set random_group_wfh_preference to:
  50% group 1 50% group 2
128. Which of the following would you prefer?

*Multiple choice | Required | Vertical | Single-select | Randomize*

- a) Being able to choose which days you work from home (if any)
- b) Your employer sets a policy that determines who works from home on which days

219. If your employer **requires you to work on premises 3 days a week**, which would you prefer?

*Multiple choice | Required | Vertical | Single-select*

- a) Each person chooses which 3 days to work on premises
- b) Your employer sets the same 3 days for everyone to work on premises

224. If your employer **requires you to work on premises 3 days a week**, which 3 days would you choose?

*Multiple choice | Required | Vertical | Multi-select | Choose 3 options*

- a) Monday
- b) Tuesday
- c) Wednesday
- d) Thursday
- e) Friday

220. In **2022 and later**, will your employer allow you to **work from anywhere** (e.g. from Hawaii without the expectation of coming into work) for **one month** each year?

*Multiple choice | Required | Vertical | Single-select | Randomize*

- a) Yes
- b) No

221. In how many big cities with more than 500,000 inhabitants have you lived?

Please note that this question only serves the purpose to check your attention. Irrespective of your answer, please **insert the number 33**.

*Number | Required | Min: 0 | Max: 100*

202. Will **your manager** work from home on the same days as you after the pandemic is over?

*Multiple choice | Required | Vertical | Single-select*

- a) Yes
- b) No
c) I have no manager

[ Q203 logic: Show if Q202 selected choice is "Yes" ]

203. If *your manager starts coming into your employer’s place of business on some of your work-from-home days*, what will you do?

Multiple choice | Required | Vertical | Single-select
---|---|---|---
a) Continue to work from home on those days
b) Come into my employer’s place of business on some of those days and work from home on the others
c) Come into my employer’s place of business on the same days as my manager

Show if Any selection for Q_total_workers OR any selection other than "No staff but myself" for Q_staff_size

204. Will *most of your coworkers work* from home on the same days as you after the pandemic is over?

Multiple choice | Required | Vertical | Single-select
---|---|---|---
a) Yes
b) No

[ Q205 logic: Show if Q204 selected choice is "Yes" ]

205. If *your coworkers start coming into your employer’s place of business on some of your work-from-home days*, what will you do?

Multiple choice | Required | Vertical | Single-select
---|---|---|---
a) Continue to work from home on those days
b) Come into my employer’s place of business on some of those days and work from home on the others
c) Come into my employer’s place of business on the same days as my coworkers

9. In 2019 (before COVID) approximately how many *hours a week* did you work when employed?

Number | Required | Min: 0 | Max: 100 | Decimals: 1
---|---|---|---|---
_____ hours

[ Q10 logic: Show if Q2 selected choice is "Working for pay, whether on business premises or working from home" ]

10. How many *hours per week* did you *work for pay last week*?

Number | Required | Min: 0 | Max: 100 | Decimals: 1
---|---|---|---|---
_____ hours

138. How long do you usually spend *commuting to and from work (in minutes)*?

If you are not currently commuting to work due to the pandemic, please answer based on your commute time in 2019 (before COVID).
218. How much time do you spend on grooming and getting ready for work when:

**| **Combination | **Required | **Randomize**
---|---|---
| **You commute to your employer's or client's worksite?** | **Number input** | **Time commuting**
| **You work from home?** | **minutes** | **Time commuting back from work**

**| **Min:** | **Max:** |
---|---|---
| 0 | 240 |

Set `commuting_trip_types` to:
- a) Drive alone
- b) Carpool
- c) Public transit (train, bus, ferry)
- d) Bicycle
- e) Walking
- f) Taxi / Ridehailing
- g) Did not commute to work

208. **In 2019** what percentage of your commuting trips used the following modes?

**| **Allocation | **Required | **Total:** 100**
---|---|---
| **Dynamic choices:** `commuting_trip_types` | | |

[ Q209 logic: Show if Q2 selected choice is "Working for pay, whether on business premises or working from home" OR Q207 columns selected in any row includes any of "Worked from home", "Worked at employer or client site" ]

209. **Last week** what percentage of your commuting trips used the following modes?

**| **Allocation | **Required | **Total:** 100**
---|---|---
| **Dynamic choices:** `commuting_trip_types` | | |

210. **In 2019 (before COVID)**, when you traveled to your employer's worksite, approximately what time did you leave for work (e.g. 8:30am)?

**| **Multiple choice | **Required | **Dropdown | **Single-select**
---|---|---|---
| **a)** Before 6:00am | | | |
| **b)** 6:00am | | | |
| **c)** 6:30am | | | |
| **d)** 7:00am | | | |
| **e)** 7:30am | | | |
| **f)** 8:00am | | | |
| **g)** 8:30am | | | |
| **h)** 9:00am | | | |
i) 9:30am  

j) 10:00am  

k) 10:30am  

l) After 10:30am  

[ Q211 logic: Show if Q2 selected choice is "Working for pay, whether on business premises or working from home" OR Q207 columns selected in any row includes any of "Worked from home", "Worked at employer or client site" ]

211. **Last week**, when you traveled to your employer's worksite, approximately what time did you leave for work (e.g. 8:30am)?

    *Multiple choice | Required | Dropdown | Single-select*

Once we settle on what the WFH questions will look like for this wave, we can set up the logic so that people who did not commute to work last week don't see this question

a) Before 6:00am  
b) 6:00am  
c) 6:30am  
d) 7:00am  
e) 7:30am  
f) 8:00am  
g) 8:30am  
h) 9:00am  
i) 9:30am  
j) 10:00am  
k) 10:30am  
l) After 10:30am  
m) Did not travel to my employer's worksite last week

[ Q12 logic: Show if Q6 selected choice is "Yes" ]

12. **During the COVID-19 pandemic**, while you have been working from home, how are you now spending the **time you have saved by not commuting**?  
Please assign a percentage to each activity (the total should add to 100%).

    *Allocation | Required | Randomize | Total: 100*

a) Working on your current or primary job  
b) Working on a second or new secondary job  
c) Childcare  
d) Home improvement, chores, or shopping  
e) Leisure indoors (e.g. reading, watching TV and movies)  
f) Exercise or outdoor leisure  
g) Sleep

13. In what industry is your **current** job? If not currently working, then please report the industry of your **most recent** job

    *Multiple choice | Required | Vertical | Single-select*

a) Agriculture, Forestry, Fishing, or Hunting  
b) Arts, Entertainment or Recreation  
c) Banking, Finance, or Insurance
d) Construction

e) Education

f) Health Care and Social Assistance

g) Hospitality and Food Services

h) Information Services, including Publishing or Media

i) Manufacturing

j) Mining, Quarrying or Oil and Gas Extraction

k) Professional, Technical or Business Services

l) Real Estate or Rental and Leasing Services

m) Retail Trade

n) Transportation or Warehousing

o) Utilities

p) Wholesale Trade

q) Government, including all federal and state

r) Other (please specify) [text input]

14. What is your occupation?

Multiple choice | Required | Vertical | Single-select

a) Armed forces

b) Construction and extraction (e.g. mining)

c) Farming, fishing, and forestry

d) Installation, maintenance and repair

e) Management, business and financial

f) Office and administrative support

g) Production

h) Professional and related

i) Sales and related

j) Service

k) Transportation and material moving

l) Other (please specify) [text input]

15. How much did you earn by working in 2019?

Multiple choice | Required | Vertical | Single-select

a) Less than $5,000 [TAG: 4] [TERMINATE]

b) $5,000 to $10,000 [TAG: 7.5] [TERMINATE]

c) $10,000 to $19,999 [TAG: 15]

d) $20,000 to $29,999 [TAG: 25]

e) $30,000 to $39,999 [TAG: 35]

f) $40,000 to $49,999 [TAG: 45]

g) $50,000 to $59,999 [TAG: 55]

h) $60,000 to $69,999 [TAG: 65]

i) $70,000 to $79,999 [TAG: 75]

j) $80,000 to $99,999 [TAG: 90]

k) $100,000 to $124,999 [TAG: 113]

l) $125,000 to 149,999 [TAG: 138]

m) $150,000 to $199,999 [TAG: 175]

n) $200,000 to $499,999 [TAG: 225]

o) $500,000+ [TAG: 500]
16. What is your sex?
   *Multiple choice | Required | Vertical | Single-select*
   a) Female
   b) Male
   c) Other or prefer not to say

17. What is the highest level of education you have completed?
   *Multiple choice | Required | Vertical | Single-select*
   a) Less than high-school diploma
   b) High-school diploma or GED certificate
   c) 1 to 3-years of college
   d) 4-year college degree
   e) Masters or Professional Degree
   f) PhD

18. What is your race or ethnicity?
   *Multiple choice | Required | Vertical | Single-select | Randomize*
   a) Asian
   b) Black or African American
   c) Hispanic or Latin American descent (of any race)
   d) Native American or Alaska Native
   e) Native Hawaiian or Pacific Islander
   f) White (without Hispanic or Latin American descent)
   g) Other, or prefer not to say

**Section 2**

19. How reliable is your internet connection?
   *Multiple choice | Required | Vertical | Single-select*
   a) Perfect, the internet works 100% of the time
   b) Good, the internet works 90% of the time
   c) Moderate, the internet works 70% to 80% of the time
   d) Poor, the internet works less than 70% of the time
   e) None, I have no internet connection at home

[ Q20 logic: Show if Q6 selected choice is "Yes" ]

20. You indicated that you have worked from home at some point during COVID. While working from home under COVID, do you have your own room to work in?
   *Multiple choice | Required | Vertical | Single-select*
   a) Yes, my bedroom
   b) Yes, another room that is not my bedroom
   c) No, I share a room when I am working

[ Q21 logic: Show if Q6 selected choice is "No" ]
21. You indicated that you have not worked from home at any point during COVID. If you had to work from home due to the pandemic, do you have your own room to work in?

Multiple choice | Required | Vertical | Single-select

- a) Yes, my bedroom
- b) Yes, another room that is not my bedroom
- c) No, I share a room when I am working

22. Assuming it doesn’t matter for your pay, which working arrangements would you prefer after COVID is under control?

Multiple choice | Required | Vertical | Single-select

- a) Working 5 days a week on my employer’s premises
- b) Working 3 days a week on my employer’s premises and 2 days at home
- c) I don’t prefer one over the other

23. How much extra pay would it take for you to prefer working 3 days a week on your employer’s premises and 2 days at home after COVID is under control?

Multiple choice | Required | Vertical | Single-select

- a) Less than 5% extra
- b) 5% to 10% extra
- c) 10% to 15% extra
- d) 15% to 25% extra
- e) 25% to 35% extra
- f) More than 35% extra

24. How much extra pay would it take for you to prefer working 5 days a week on your employer’s premises after COVID is under control?

Multiple choice | Required | Vertical | Single-select

- a) Less than 5% extra
- b) 5% to 10% extra
- c) 10% to 15% extra
- d) 15% to 25% extra
- e) 25% to 35% extra
- f) More than 35% extra

26. Do you currently live with a partner or other adults? (Please check all that apply)

Multiple choice | Required | Vertical | Multi-select

- a) No
- b) Yes, with a spouse or domestic partner
27. Do you live with any children under the age of 18?

Multiple choice | Required | Vertical | Single-select

a) No
b) Yes

c) Yes, with one or more adult children or other relatives
d) Yes, with roommates

[ Q28 logic: Show if Q27 selected choice is "Yes" ]

28. Please provide the age of each child under 18 who you live with.

Note: While you may give details for up to 8 children, please only provide details for as many children as you actually live with. So, if you only live with 1 child, please only provide the age for "Child 1." If you only live with two children, please only provide ages for "Child 1" and "Child 2", etc.

Combination | Required

<table>
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<th>Child 1</th>
<th>Child 2</th>
<th>Child 3</th>
<th>Child 4</th>
<th>Child 5</th>
<th>Child 6</th>
<th>Child 7</th>
<th>Child 8</th>
</tr>
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</tbody>
</table>

[ Q29 logic: Show if Q26 selected choices includes "Yes, with a spouse or domestic partner" AND Q27 selected choice is "Yes" ]

29. What is your spouse or domestic partner's current working status?

Multiple choice | Required | Vertical | Single-select

a) Working primarily from home
b) Working primarily on business premises
c) Not working, full time student
d) Not working, other
30. What was your *spouse or domestic partner's working status before COVID (in 2019)*?

   Multiple choice | Required | Vertical | Single-select
   a) Working primarily from home
   b) Working primarily on business premises
   c) Not working, full time student
   d) Not working, other

31. Do you need to be *physically present on business premises* to perform your job (current or most recent)?

   Multiple choice | Required | Vertical | Single-select
   a) Yes, to perform all of my job
   b) Yes, to perform part of my job
   c) No

198. What color is grass?
The fresh, uncut grass, not leaves or hay. Make sure that you select purple as an answer so we know you are paying attention.

   Multiple choice | Required | Vertical | Single-select | Randomize
   a) Magenta
   b) Green
   c) Purple
   d) Blue
   e) Black
   f) White
   g) Brown

212. What percentage of your total working time *last week* did you spend at the following locations?

   Allocation | Required | Randomize | Total: 100
   a) Your home
   b) Your employer's worksite
   c) Client or customer's worksite
   d) Friend or family member's home
   e) Co-working space
   f) Public space (cafe, library, etc.)

213. *After COVID, in 2022 or later*, what percentage of your total working time would you *like to* spend at the following locations?
After the pandemic ends, what percentage of your total working time would you like to spend at the following locations?

After COVID, in 2022 or later, what percentage of your total working time do you (and your employer) plan for you to spend at the following locations?

After the pandemic ends, what percentage of your total working time do you (and your employer) plan for you to spend at the following locations?
217. On the days that you work at your employer's worksite, do you have the option to work at more than one site operated by that employer?

Multiple choice | Required | Vertical | Single-select | Randomize

a) Yes
b) No

82. You have indicated that you worked last week. How many days did you work on your employer's premises last week?

Multiple choice | Required | Vertical | Single-select

If this answer is greater than the answer in Q_all_days, error reads: "The number of total days commuting to work on your employer's premises this week cannot exceed the total number of days you said you worked this week (in the previous question.)."

a) None [TAG: 0]
b) I worked 1 day at my employer's premises [TAG: 1]
c) I worked 2 days at my employer's premises [TAG: 2]
d) I worked 3 days at my employer's premises [TAG: 3]
e) I worked 4 days at my employer's premises [TAG: 4]
f) I worked 5+ days at my employer's premises [TAG: 5]

144. How does your efficiency working from home compare to your efficiency working on business premises?

Multiple choice | Required | Vertical | Single-select

a) Better -- I am more efficient at home than working on business premises
b) About the same -- I'm equally efficient in both places
c) Worse -- I am less efficient at home than working on business premises

145. How much more efficient are you working from home than on business premises?

Multiple choice | Required | Vertical | Single-select

a) Under 5% more efficient
b) 5% to 10% more efficient
c) 10% to 15% more efficient
d) 15% to 25% more efficient
e) 25% to 35% more efficient
f) Over 35% more efficient

[ Q146 logic: Show if Q144 selected choice is "Worse -- I am less efficient at home than working on business premises" ]

146. How much **less efficient** are you working from home than on business premises?

*Multiple choice | Required | Vertical | Single-select*

a) Under 5% less efficient
b) 5% to 15% less efficient
c) 5% to 10% less efficient
d) 15% to 25% less efficient
e) 25% to 35% less efficient
f) Over 35% less efficient

[ Q36 logic: Show if Q35 selected choice is "Yes" ]

35. Is **time saved by not commuting** part of your **extra efficiency when working from home**?

*Multiple choice | Required | Vertical | Single-select*

a) Yes
b) No

36. How much of your **extra efficiency when working from home** is due to the **time you save by not commuting**?

*Please pick a number between 0 and 100%, where 0 means none of your extra efficiency is due to time saved from your commute, and 100 means all of your extra efficiency is due to time saved from your commute.*

*Slider | Required | Min: 0 | Max: 100*

None , 0% ─────●───── All, 100%

137. Apart from saving time by not commuting, **why are you more efficient when working from home**? Please select all that apply.

*Multiple choice | Required | Vertical | Multi-select | Randomize*

a) My home is quieter and has fewer interruptions
b) I have fewer or shorter meetings when working from home
c) Mealtimes, chores, and/or childcare are more efficient when I work from home
d) My internet connection is better at home
e) I have better equipment at home than at work
f) I feel less stressed at home
g) Other, please specify [text input]

[ Q37 logic: Show if Q144 selected choice is "Worse -- I am less efficient at home than working on business premises" ]
37. Why are you <strong>less efficient</strong> when working from home? Please select all that apply.

Multiple choice | Required | Vertical | Multi-select | Randomize

- a) I don't have a quiet room to work in
- b) I am frequently interrupted by my kids
- c) I am frequently interrupted by my partner or other adults I live with
- d) I don't have an adequate internet connection
- e) My home computer is not good enough
- f) I need specialized equipment to do my job
- g) My job involves many tasks that cannot be done remotely
- h) Other, please specify [text input]

[ Q115 logic: Show if Q19 selected choice is not "Perfect, the internet works 100% of the time" ]

115. How much would your <strong>efficiency working from home</strong> increase if you had perfect high-speed internet?

Multiple choice | Required | Vertical | Single-select

- a) None, my internet is already fast enough
- b) A little, my efficiency would increase about 5%
- c) Somewhat, my efficiency would increase about 10%
- d) Substantially, my efficiency would increase by 30% or more

38. Compared to your expectations <strong>before COVID (in 2019)</strong> how has working from home turned out for you?

Multiple choice | Required | Vertical | Single-select

- a) Hugely better -- I am 20%+ more productive than I expected
- b) Substantially better -- I am 10% to 20% more productive than I expected
- c) Better -- I am 1% to 10% more productive than I expected
- d) About the same as I expected
- e) Worse -- I am 1% to 10% less productive than I expected
- f) Substantially worse -- I am 10% to 20% less productive than I expected
- g) Hugely worse -- I am 20%+ less productive than I expected

39. What is the ZIP code of your <strong>current</strong> residential address?

Text input | Required | Single line

Require valid zip code

Min length: 5
Max length: 5

Set state_resi_current to From ZIP

[ Q40 logic: Show if Q2 selected choice is "Working for pay, whether on business premises or working from home" ]

40. What is the ZIP code of your <strong>current</strong> job's business premises?

Text input | Required | Single line
Require valid zip code

Min length: 5
Max length: 5

Set state_job_curr to From ZIP

42. **Once the COVID-19 pandemic has ended**, which of the following would best fit your views on social distancing?

Multiple choice | Required | Vertical | Single-select

a) Complete return to pre-COVID activities
b) Substantial return to pre-COVID activities, but I would still be wary of things like riding the subway or getting into a crowded elevator
c) Partial return to pre-COVID activities, but I would be wary of many activities like eating out or using ride-share taxis
d) No return to pre-COVID activities, as I will continue to social distance

Show if: 1) Unemployed awaiting recall OR 2) Being paid but not working 3) Working and WFH at least 1 day/week

49. How would you respond if your employer announced that all employees must return to the worksite 5+ days a week starting on February 1, 2022?

Multiple choice | Required | Vertical | Single-select

a) I would comply and return to the worksite
b) I would start looking for a job that lets me work from home at least 1 or 2 days a week, but return to the worksite if I don’t find one by February 1st.
c) I would quit my job on or before February 1st, regardless of whether I got another job.

[ Q197 logic: Show if answered 5+ days per week OR I have no employer for Q_2022_WFH/Q_end_WFH ]

197. On a scale of 0 to 10, how anxious are you about returning to work on business premises?

Multiple choice | Required | Horizontal | Single-select

a) 0 - not at all
b) 1
c) 2
d) 3
e) 4
f) 5
g) 6
h) 7
i) 8
j) 9
k) 10 - very much

200. Have you *quit or voluntarily left* a job in the past 6 months?

Multiple choice | Required | Vertical | Single-select | Randomize
206. **When** did you quit/leave that job?  
(If you quit/left more than one job in the past 6 months, please answer for the most recent one.)

*Multiple choice | Required | Vertical | Single-select*

- a) Earlier this month (December)
- b) Last month (November)
- c) October
- d) September
- e) August
- f) July
- g) June

[ Q201 logic: Show if Q200 selected choice is "Yes" ]

201. **Why** did you voluntarily quit/leave that job? Please pick **up to 3 reasons** and rank them.  
(If you quit/left more than one job in the past 6 months, please answer based on the most recent one.)

*Rank | Required | Randomize | Rank 3 options*

- a) Because my ability to work from home on that job was being cut back.
- b) To **take a job** that let me work from home.
- c) To **look for a job** that would let me work from home.
- d) I moved to a new area (for reasons other than a job offer).
- e) To take a job with better pay, benefits or hours.
- f) To care for relatives or children.
- g) Because I can support myself on public assistance.
- h) To start my own business.
- i) The job was temporary or seasonal.
- j) Because I retired.
- k) To become a full-time student.
- l) Fear of COVID infection or exposure
- m) Other, please specify [text input]

Set `random_group_2021_earnings` to:  
50% group1 50% group2

[ Q53 logic: Show for group1 (random_group_2021_earnings) ]

53. Approximately how much will you **earn by working in 2021, on a before-tax basis**?  

*Number | Required | Min: 0 | Max: 1000*

$ ______ ,000  
 Allow skipping with checkbox labeled: “Prefer not to answer”

[ Q54 logic: Show for group 2 (random_group_2021_earnings) ]
54. Approximately how much will you earn by working in 2021, on a before-tax basis?

Multiple choice / Required / Vertical / Single-select

a) Less than $5,000 [TAG: 4]
b) $5,000 to $10,000 [TAG: 7.5]
c) $10,000 to $19,999 [TAG: 15]
d) $20,000 to $29,999 [TAG: 25]
e) $30,000 to $39,999 [TAG: 35]
f) $40,000 to $49,999 [TAG: 45]
g) $50,000 to $59,999 [TAG: 55]
h) $60,000 to $69,999 [TAG: 65]
i) $70,000 to $79,999 [TAG: 75]
j) $80,000 to $99,999 [TAG: 90]
k) $100,000 to $124,999 [TAG: 113]
l) $125,000 to 149,999 [TAG: 138]
m) $150,000 to $199,999 [TAG: 175]
n) $200,000 to $499,999 [TAG: 225]
o) $500,000+ [TAG: 500]
p) Prefer not to answer

143. Where have you been while you've filled out this survey?

Multiple choice / Required / Vertical / Single-select

a) At home
b) At work
c) A commercial establishment
d) Commuting or in transit
e) Russian sauna
f) Other

199. What year were you born?

Number / Required / Min: 1955 / Max: 2002

show block if Q2 selected choice is "Working for pay, whether on business premises or working from home" OR Q207 columns selected in any row includes any of "Worked from home", "Worked at employer or client site"

215. What percentage of your total working time do you usually spend on tasks that can be done remotely?

Number / Required / Min: 0 / Max: 100

______ % of total working time

[ Q216 logic: Show if Q215 answer < 100 ]

216. Why can't you work remotely 100% of the time?

Multiple choice / Required / Vertical / Multi-select / Randomize

a) I need to have in-person face-to-face interactions with clients, customers, or patients
b) I need to have in-person face-to-face interactions with colleagues
c) I need to **interact physically** with a machine or equipment at my **employer's worksite**

d) Other (please specify) [text input]

134.

*Custom / Optional*

Text with hyperlink to speedtest.net

126.

*Combination / Required*

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<th>Upload speed</th>
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